



Factory Authorized Service Center for Mid-West Instruments

Repair Request Questionnaire

Complete this form if your kit doesn't work or is broken

27180 SW 95th Ave #3370
Wilsonville OR 97070
(503) 570-8689
(503) 570-8780 fax

Date _____

Customer Name _____

Contact Phone Number _____

Common Problems (check box if applicable)

- The pointer doesn't move
- Pointer movement is jumpy
- Water is leaking from the test kit
 - from valves
 - from body
 - from calibration adjust screw
 - from plumbing
 - from hoses
 - from filter
- Water constantly runs out of the low hose when high hose is connected and high and low valves are closed.
- Cracked lens
- Gauge front has water inside
- "Every backflow preventer I test fails testing"

Notes about your test kit

Include this completed questionnaire with your order form.